

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Evelyn Woodard
Date: 06/25/2008
Time: 10:30 – 11:30 AM
Location: Wycliff Room 430

IPRS Core Team Attendees:

Gary Imes	Others:
Thelma Hayter	Cathy Bennett
x Eric Johnson	x Sandy Flores
x Travis Nobles	x Paul Carr
Cheryl McQueen	x Evelyn Woodard
Sharlene Bryant	Chris Ferrell
x Jamie Herubin	x Rick Kretschmer
x Mike Frost	Theresa Diana
x Myran Harris	x Susie Pezzoni

Attendees:

Alamance-Caswell	x Johnston
x Albemarle	x Mecklenburg
x Catawba	x Onslow-Carteret
x Centerpoint	x OPC
x Crossroads	Pathways
x Cumberland	x Piedmont
x Durham	x Sandhills
x Eastpointe	x SE Center
x ECBH	x SE Regional
x Five – County MHA	x Smoky Mountain
Foothills	x The Beacon Center
x Guilford	x Wake
	x Western Highlands

Attendees:

- | Item No. | Topics |
|----------|---|
| 1. | Roll call |
| 2. | Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion. |
| 3. | Upcoming Checkwrites (cut-off dates) – July 3, 10, 17, 24 |
| 4. | Agenda items <ul style="list-style-type: none"> • CNDS Inquiry Error Messages |
| 5. | IPRS Questions or Concerns |
| 6. | MMIS Updates – Susan Pezzoni |
| 7. | DMH and/or EDS concluding remarks. <ul style="list-style-type: none"> a. For North Carolina Medicaid claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. <ul style="list-style-type: none"> i. Physician phone analyst (i.e. Independent mental Health Providers) – 1 ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) – 2 b. Roll Call Updates |

Next Meeting: July 9, 2008

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.

Call the IPRS Help Desk – 1-800-688-6696, option 4 or 919-816-4355

M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

Print date: [10/06/08](#)

IPRS Core Team Mtg Minutes 06-25-08 Final.doc

Deleted: 07/01/08

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	Upcoming Checkwrites (cut-off dates) July 3, 10, 17, 24
4.	<p>Agenda items</p> <ul style="list-style-type: none"> CNDS Inquiry Error Messages Eric (DMH) – We received questions and concerns thru IPRS Q&A, as well as phone calls regarding the error messages you were receiving on the IPRS Browser CNDS Inquiry Screen. It took some time to research/determine what was causing the CNDS error messages. It is a process that is taking place on the IPRS side. We spoke to our counterparts and it was determined that the process causing the error messages to occur would be moved from 4:00 PM to 4:45 PM, thus allowing you all more time to perform your CNDS inquiries. This is a temporary solution to this issue as there is some discussion/contemplation to move this process to later on in the evening, Are there any questions regarding this? Q. Faye (Mecklenburg) – When IPRS moves this process to 4:45 PM, do you know how long it will take before we can reconvene entering data into CNDS? A. Eric (DMH) – We are unable to pinpoint when the process is going to end at a certain time. There are other jobs and processes that will provide hurdles/challenges for you all to enter other data into CNDS. We will notify you regarding this issue when we find out more regarding this process. Q. Debra (Wake) – Is there any way that we can get a message stating that the system is down, because right now you really do not know that it is down. A. Eric (DMH) – The system is really not down. It's that process that is holding you all back from performing your CNDS inquiries. We will look into changing the error message, but the only problem with changing the error message is that if you all get this error message before 4:45 PM and it is an actual error message, this could be misleading. Q. Debra (Wake) – We were actually thinking about making some comment like the system is unavailable at this time or something. A. Eric (DMH) – Okay, we will take that into consideration. Q. Sharon (WH) – I have a question concerning CNDS entries. We have quite a few clients in which we had to update their SSN and we originally had updated that field with zeros during the screening process. When we get the legitimate SSN and then attempt to enter the SSN in the field populated with zeros, we receive an error message each time. Is it written anywhere that we cannot enter the correct SSN when updating CNDS demographics? Q. Eric (DMH) – Could you please send your question to IPRSQ&A, so that we can research this issue for you further? A. Sharon (WH) – Yes.

- IPRS Quarterly Security Audit

Jamie (EDS) - We just want to send out a quick reminder regarding the IPRS Security Audit. Our IPRS Security Analyst, Kellie Fessler, is expecting your audit responses by COB today and she still has not heard from a number of LMEs. If you are the security coordinator on this call, please respond via email to Kellie whether or not your users' information needs to be updated. If the security coordinator for your LME is not on the call, please let your security coordinator know after the call that this information is needed by COB today. Also, Kellie Fessler will be sending a follow-up/reminder email to you regarding your security audits.

Q: Mark (PBH) - Is this message going to be sent to the security people or the people that are participating on this call, because I have not received her message yet?

A: Jamie (EDS) - The email will be sent to the security coordinators. If you would like, she could include the other LME Site Coordinators as well, so that you all may stay in the loop.

Q: Dennis (PBH) - I have not received any of those messages regarding the security audit and I thought I was the security coordinator. If Kellie could send this email to the site coordinators, this would be nice.

A: Jamie (EDS) - We will follow-up with Kellie to make sure whether or not you are on the list and if you need to be, the process to become a security coordinator is that you contact DMH (Eric Johnson or Travis Noble), then they will send us a security request to get you set up with the appropriate access.

- IPRS Questions or Concerns

Eric (DMH) - Are there any IPRS questions or concerns?

Q: Kellie (Durham) - In regards to the Single Stream funding report, where are we in relationship to correcting IPDR3833 Detail Expenditure Report?

A: Eric (DMH) - We anticipate completion early July. Construction and testing is in progress to include adjustments on the report. All versions of report IPDR3833 will be re-run.

Q: Jeanna (Catawba) - There was an announcement that came out yesterday about the provisionally licensed providers, how things were going to change/operate. Do you have any idea as to how IPRS is going to operate with the provisionally licensed? Will there be an option to use the SU modifier?

A: Eric (DMH) - Jeanna, because of all the changes that are taking place and because of the changes being discussed, we are unable to discuss this issue at this time. When we have a better idea as to what is actually going on, we will share this information with you.

Q: Terry (Eastpointe) - Do you think this will occur within the next week? We have providers calling us about how they should bill July 1st?

A: Eric (DMH) - No, we cannot tell you that we will have a response by next week.

Q: Naomi (Guilford) - Has there been any updates regarding the differences between CDW and the race code tables?

A: Eric (DMH) - There is going to be an updated version of the cross-walking between our codes and CDW race codes. Little impact will be around the multi-racial codes as opposed to everything else (will stay the same).

	<p>Q. Tom (WH) – We are beginning single stream funding July 1st and apparently there was a problem with reporting the retro-Medicaid recoupments on IPDR3833. Am I understanding this correctly and has this been resolved?</p> <p>A. Eric (DMH) – Tom, it appears that there may be a misunderstanding. It was originally reported or asked earlier in regards to Single Stream, the retro-Medicaid processing, but it really wasn't involving single stream funded LMEs, more just general reporting of that data. You are clear in your understanding that it will not affect your Single Stream Funding.</p> <p>Q. Tom (WH) – Is the budget in place to support the July 3rd checkwrite cycle?</p> <p>A. Eric (DMH) – Are you referring to the State budget? This has not been established yet. When we hear more, you will be notified as well.</p> <ul style="list-style-type: none"> • <u>MMIS Updates</u> Susie (EDS) – We do not have anything to discuss/report at this time. • <u>Medicaid Questions or Concerns</u> Eric (DMH) – Are there any Medicaid questions or concerns? <p>Q: Tom (WH) – Are there any updates on the modifiers for the CAP/MR/DD consumers?</p> <p>A: Susie (EDS) – Memo was received from DMA last week as confirmed by our File Maintenance team. We are waiting on approval from DMA so that we can update the benefit package. We are following-up with DMA on a weekly basis to see what the status is.</p> <p>DMH and/or EDS Concluding Remarks:</p> <p>For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.</p> <ul style="list-style-type: none"> ○ Physician phone analyst (i.e. Independent Mental Health Providers) - 1 ○ Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 2 <p>Roll Call Updates</p>